



PLAY: Spot the Scam Signs

In this activity you will put your knowledge of scams to the test! Can you spot the signs of five common types of scams?

Here are some tactics scammers commonly use.

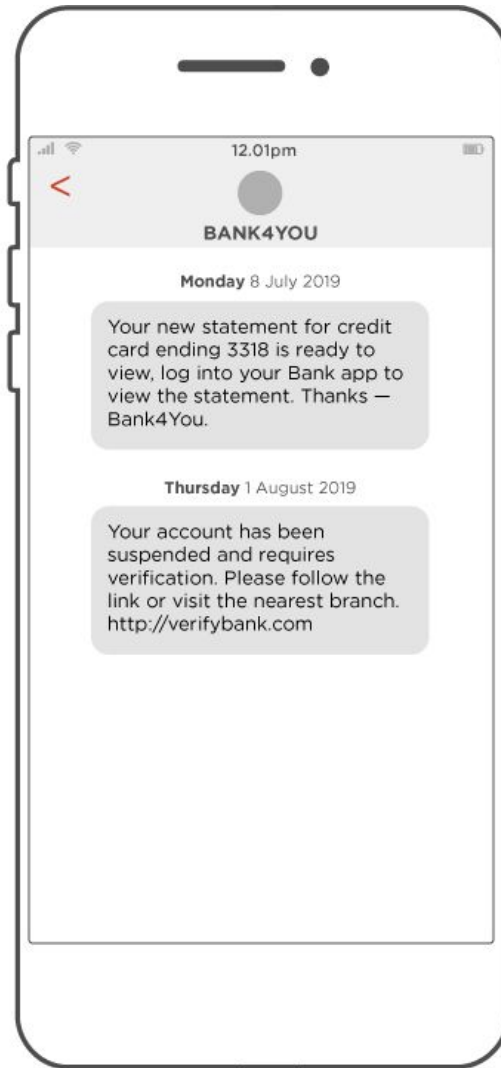
Be on the lookout for...

- ❑ Messages that *look* real but are different in style from previous messages
- ❑ Messages that come from a different number or email address than previous messages
- ❑ Suspicious links
- ❑ Unsecure web addresses. These usually start with “http” instead of “https”
- ❑ A sense of urgency in the messaging
- ❑ Deals that seem too good to be true
- ❑ Non-secure payment method requests such as wire transfers, international funds transfers, etc.
- ❑ Additional upfront costs that seem out of the ordinary
- ❑ Spelling and grammatical errors
- ❑ Requests to share your personal information
- ❑ No proof that you’ll get the end product you’re purchasing
- ❑ Requests to follow unusual or different processes

#1: Phishing Scam Text Message

You receive a new text from your bank. After looking at it closely, you realize that although the previous text was real, the new text is a scam.

What are the **five** signs that this is a scam?



12.01pm



BANK4YOU

Monday 8 July 2019

Your new statement for credit card ending 3318 is ready to view, log into your Bank app to view the statement. Thanks — Bank4You.

Thursday 1 August 2019

Your account has been suspended and requires verification. Please follow the link or visit the nearest branch. <http://verifybank.com>

#2: Online Shopping Scam

You've been thinking about buying a new barbeque. You see an ad on social media for a website that's selling brand-named barbeques for an amazing price. You click on the link in the ad and it takes you to a website.

What are the **four** signs that the website is a scam?

BIG WORLD OF BBQS

LOG IN | MY ORDER | MY ACCOUNT | 

\$AUD ▼

Home

Products

Customer Info

Search . . .



Limited time only

0D 6H 1M 32SEC

Family BBQ

~~\$767~~ **\$267**

*pay by bank transfer for a further 10% off

ADD TO CART

#3: Classified Scam

You've decided to buy a Dachshund puppy. You see an ad on an online classified website for a cute puppy at an amazing price.

What are the **four** signs that this ad is a scam?



Dachshund Puppy for Sale



\$500

📍 Tas, Australia.

Male pup. 8 weeks old.

Ready to go to a good home. These puppies are usually sold for at least \$3,000. I already have 3 puppies so unfortunately cannot keep this little guy.

Reputable breeder located in Tas, Australia.

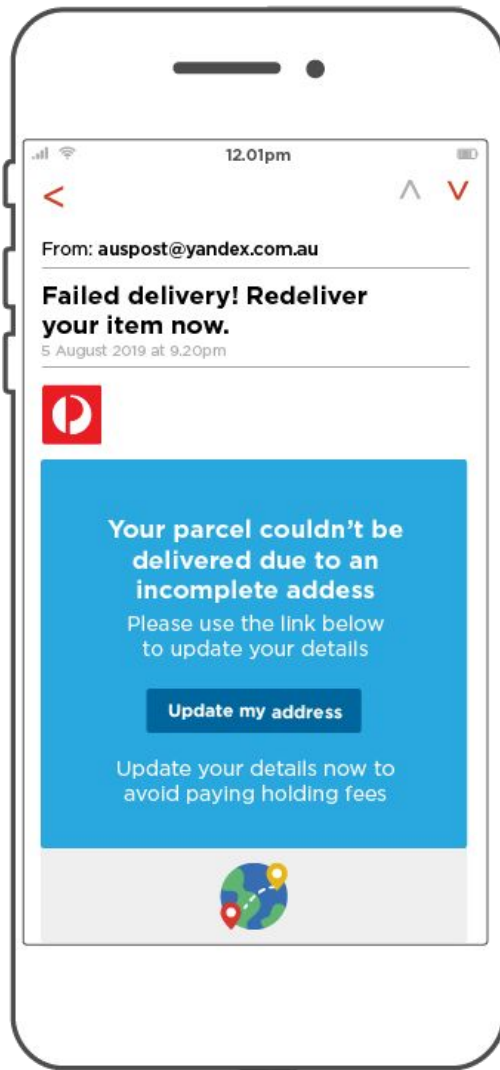
You'll need to pay me directly and I'll arrange for the puppy to be vaccinated, insured and transported to your preferred location.

Payment by money order or wire transfer.

#4: Mail Delivery

You've recently purchased something online and are waiting for it to be delivered. You receive an email about a failed delivery and it's asking you to update your details. Before you click on the link, you carefully consider the email again and realise it's a scam.

What are the **five** signs that this email is a scam?



12.01pm



From: auspost@yandex.com.au

**Failed delivery! Redeliver
your item now.**

5 August 2019 at 9.20pm



**Your parcel couldn't be
delivered due to an
incomplete address**

Please use the link below
to update your details

Update my address

Update your details now to
avoid paying holding fees



#5: Business Email Compromise Scam

You're at work and you're about to log off for the week. Just before you do, you receive an email from your CEO about an urgent payment. Your first thought is to action his instructions immediately, but you carefully consider the email again and realize it's a scam.

What are **three** signs that this email is a scam?



Friday 02/02/19 4.18pm

Doe, John <john@services.com.au>

URGENT: supplier will not complete an urgent order

To Sandra@services.com.au

Hi Sandra

Sorry to spring this on you with late notice - I need you to make an urgent payment to AusTekno Logics' new bank account ASAP or they won't deliver on time.

I'll be in a meeting all day.

AusTekno Logics

Account number: 123456789

Code: 11 22 33

Thanks,

John Doe

The Services Company

Chief Executive Officer

Email: john.doe@services.com.au

REFLECTION

1. Which of the scam signs were easiest for you to identify? Hardest? Explain.
2. Even though each of these scams have multiple warning signs, many people still fall for them. Why do you think this is?
3. What is one step you can take to avoid these common types of scams?